

My father made the decision to move into Bluegrass Way on October 21, 2024.

When dad and I first took the tour, we met Lorie Shively. Lorie was so good with dad. She answered all his questions and made sure he understood everything. She would even go over things multiple times to make sure he understood the process and the routine. He was so impressed he put himself on a waiting list.

Once we got the call that there was an apartment available, dad was so excited he had me drive him there that day to choose his apartment. When he chose his apartment that is when we had the pleasure of meeting Keri Young.

Keri Young walked my dad through all the paperwork and answered all his questions. He moved in that weekend.

Over the course of the next month dad was doing well. Toward the end of November my dad began to change. Several of the staff called me or I would see them every other day and they would let me know his progress. Kayla Grapevine, Amanda Lasley, and Courtney Pickett are the ladies that really helped take care of my dad. They went above and beyond to help him. They took the time to sit with him and get to know him, making sure there was a personal touch. Jo Ann Armel was his housekeeper. She found out my father had worked for NASA. Jo Ann has a son who works there now. She planned for them to meet. My dad was so happy about meeting this young man, they literally talked for over 2 hours. It made such an impact that he talked about it until he passed away.

Teddy Beard is another person that had a profound impact on my dad. As you can imagine, there are more women than men in assisted living. My dad would want some male companionship. He would walk down to the end of the hall to Teddy's maintenance room. If Teddy was there working, he and dad would sit and talk while Teddy worked. It was a small thing, but it made my dad's day every time he was able to sit and talk with Teddy.

On December 19, 2024, the last day of my dad's living at Bluegrass Way, I was called by Lorie Shively. She said I need to come right away. We were blocks away from Bluegrass. We arrived to find both Lorie and Keri in dad's apartment with dad. He was very confused, combative, hitting, trying to bite, and punching. We finally got him calmed down and took him directly to the hospital. Unfortunately, he passed away on December 27, 2024.

The reason I have gone to the length of writing this down, I am a nurse myself, I have never seen such dedication from people in this type of facility. These

individuals went above and beyond caring for my dad and I am certain they are doing the same for the other residents.

I know you are probably used to getting bad news, I thought you would like to hear from a family member who is eternally grateful for the care and comfort provided by each one of these individuals.

Again, these are the people that made a profound difference:

Keri Young
Lorie Shively
Jo Ann Armel
Amanda Lasley
Kayla Grapevine
Courtney Pickett
Teddy Beard

Sincerely,
Lorraine